

MGS Medical Practice

Family Friends Survey

OUTCOME: COLLECTED EXTREMELY LIKELY/LIKELY X 100 divide by total = % MINUS TOTAL COLLECTED UNLIKELY/EXTREMELY UNLIKELY=
 $57 + 20 = 77 \times 100 \text{ divide } 80 = 96\%$

MONTH: October 2025	EXTREMELY LIKELY	LIKELY	NEITHER LIKELY NOR LIKELY	UNLIKELY	EXTREMELY UNLIKELY	DON'T KNOW	TOTAL
HANDWRITTEN	5						5
TELEPHONE CALL							
TABLET/KIOSK							
SMS/TEXT MESSAGE	52recommended)	20	3	0	0		75
APP/ONLINE							
OTHER							
TOTAL	57	20	3	0	0		80

FEEDBACK ACTIONS TAKEN FOR UNLIKELY/EXTREMELY UNLIKELY

RESPONSE/ACTIONS				
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FEEDBACK ACTIONS TAKEN FROM EXTREMELY LIKELY

PT ID ANONYMOUS						
RESPONSE/ACTIONS	Provided all necessary support and assistance	Caring professional and asked relevant questions and explained future actions	Patient and understanding	Very helpful and responsive to my needs	Online services are getting easier to use the more I use	So clean and cheerful environment